



Established in 2000, DIMOCO Payments is a trusted payment company with a license from the Austrian Financial Market Authority. Our expertise, flexible payment solutions, and trusted network enable merchants to effortlessly accept payments for goods and services worldwide.

In our international team of 20+ nations, you can expect plenty of room for your personal touch and personal responsibility. Flexible working hours and home office options support your work-life balance.

If you see yourself as an important part of a motivated team in a modern environment, then you are right with us as

Technical Account Manager (f/m/d)

Your Mission

You don't feel like standing still? Then DIMOCO is the right place for you!

We are looking for a dynamic and motivated personality with a strong desire to grow and succeed. You will live our service-oriented approach towards our customers and will support them with your technical expertise.

In this position you are responsible for providing technical consulting and support to our customers. You will act as the central technical point of contact between customers, Sales and IT & Development.

Sounds exciting? Keep reading! 🖱️

What you'll do

- Lead the technical accessibility support for international mobile payment projects.
- Provide expert technical guidance to the Sales team during the bidding phase and actively contribute to proposal development.
- Configure and customize the mobile payments platform in line with project and client requirements.
- Drive technical solution development in close collaboration with IT & Development teams and Product Management to ensure customer needs are fully addressed.
- Support the Sales department in securing new business opportunities by delivering high-quality pre-sales consultancy.
- Manage multiple integration projects, including customer account configuration, technical onboarding, coordination with internal teams and external partners, as well as troubleshooting and resolving technical issues.
- Provide 1st- and 2nd-level support to customers after successful integration.

Your Profile

- Background as a software developer with strong communication skills and a motivation to transition from pure development into a more customer-facing role.
- Alternatively, tech-savvy candidates from other professional backgrounds with a strong interest in IT and technical products are welcome.
- Strong understanding of APIs, integrations, and system architecture, combined with solid technical troubleshooting skills.
- Familiarity with payment services (PSP gateways, card payment systems, PCI standards) is an advantage.
- Experience coordinating between customers, internal teams, and external partners.
- Ability to manage multiple integration or technical projects simultaneously.
- A solution-oriented mindset and a service-oriented personality.
- Very good command of both English and German is required.

DIMOCO's Promise:

- A position with great responsibility which is diverse and exciting.
- Amazing benefits like a day off on your birthday, enabling you to celebrate this special day with family and friends. 🍰
- Interesting and international working environment in the growing and forward-looking payment industry, characterized by a dynamic and open working atmosphere.
- We support you: You will receive comprehensive training on our products and systems.
- Team spirit, passion, creativity and flat hierarchies characterize our company.
- Flexible working hours and home office options.
- Modern office at Campus 21 in Brunn am Gebirge (with a free shuttle bus to and from Vienna).
- Legendary DIMOCO team events.
- You will receive a competitive remuneration package, which we will be happy to discuss with you personally. For legal reasons we must indicate the gross annual salary which starts at around € 42.000,- (full-time). We are willing to offer you more than this figure, depending on your professional experience and qualifications.

Up for a new challenge? Let's get in touch! 🙌

We look forward to receiving your online application: dimoco.com/job-posting/technical-account-manager/

DIMOCO Payments GmbH

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Please note we will not accept any candidate profiles sent unrequested and unsolicited by recruiting agencies. We collaborate with preferred providers based on framework agreements and will not pay any fees to recruiting agencies without an agreement. Should we receive a candidate profile from a recruiting agency with which there is no framework agreement, and should the respective candidate be considered or hired, this will not entitle the recruiting agency to claim payment or fees.